

IMPORTANT PRIVACY CHOICES FOR CONSUMERS

Your Records Are Safe With Us

IF YOU HAVE PREVIOUSLY REQUESTED TO OPT OUT, YOU DO NOT NEED TO SEND THIS FORM AGAIN. THIS IS FOR NEW OPT OUT REQUESTS ONLY.

You have the right to control whether we share some of your personal information. Please read the following information carefully before you make your choices below.

YOUR RIGHTS

You have the following rights to restrict the sharing of personal and financial information with outside companies that we do business with. Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services.

YOUR CHOICE

Restrict Information Sharing With Other Companies We Do Business With To Provide Financial Products and Services: Unless you say "No," we may share personal and financial information about you with outside companies we contract with to provide financial products and services to you.

- The types of information we may share are names and addresses.
- We may share information with an insurance company.
- We may share information with CUNA Mutual Insurance Company.
- We may share information for the purposes of offering insurance products and financial services.

NO, please do not share personal and financial information with outside companies you contract with to provide financial products and services.

TIME SENSITIVE REPLY

You may make your privacy choice(s) at any time. Your choice(s) marked here will remain unless you state otherwise. However, if we do not hear from you we may

share some of your information with affiliated companies and other companies with whom we have contracts to provide products and services.

To exercise your choices do one of the following:

- Complete the information below, sign and send back this form to us using the envelope provided (you may want to make a copy for your records).
- Leave a voice message by calling this toll-free number: 877.MYPSFCU (697.7328).
- E-mail us at privacy@mypsfcu.org. Include your name, account number, and your privacy choice.

Member/Joint Owner Name (*please print*)

Account Number(s)

X

Member/Joint Owner Signature Date



IMPORTANT INFORMATION Member Privacy Policy Disclosure

We at Pasadena Service Federal Credit Union* value the privacy of our members. You have chosen to do business with us, and we recognize our responsibility to keep the information you provide to us secure and confidential. We believe that all personal financial information specific to you that you provide the Pasadena Service Federal Credit Union through any channel constitutes personal information. Protecting your privacy, along with your financial assets is our top priority. Pasadena Service Federal Credit Union is committed to servicing all the financial needs of its members. As a service to you, our member, we may share information with select third parties that can offer valuable products and services that may interest you. When we share information with other parties for marketing purposes, you can expect them to treat it with the same strict standards as your credit union. This privacy policy explains how we protect the privacy of your personal information and when we release information about you under certain situations, such as to maintain your account, or other circumstances as required or permitted by law.

INFORMATION WE COLLECT AND DISCLOSE TO OTHERS

In the course of doing business, we collect and use various types of information, such as information available from public records and credit reports, as well as information you provide to us. We may also access information about you, such as credit reports, when considering a request from you for additional services or when exercising our rights under the law or any agreement with you. In addition, we collect information about you from the following sources:

- Information we receive from you on applications and other forms you submit to us, such as your name, address and social security number.
 - Information about your transactions with us, our affiliates or others such as account balances and payment history.
 - Information we receive from credit reporting agencies such as your credit worthiness and credit history.
- We may also disclose all of the information that we collect as described above. We do not disclose any non-public personal information about our members and former members to anyone, except as permitted by law.

SHARING INFORMATION WITH 3rd PARTIES

We may disclose non-public personal information about you to financial service providers such as mortgage bankers, securities broker-dealers, and insurance agents. We may also disclose non-public personal information about you to nonaffiliated 3rd parties as necessary to complete transactions, maintain accounts & records, & as permitted by law.

We may disclose all the information we collect as described above, to companies that perform marketing services on our behalf or to other financial institutions with whom we have joint marketing agreements. We may also disclose information about you under other circumstances, as permitted or required by law.

TERMINATION OF MEMBERSHIP

If you decide to terminate your membership with Pasadena Service Federal Credit Union, we will not share information we have collected about you, except as may be permitted or required by law.

CONFIDENTIALITY AND SECURITY OF INFORMATION

Keeping your financial information secure is an important responsibility that is taken seriously at Pasadena Service Federal Credit Union. We value your trust and handle your information with care. We restrict access to non-public personal information about you to those employees who need to know that information to provide products or services to you. Our policies and procedures emphasize the importance of keeping our members' information confidential. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your non-public personal information.

ACCURACY OF INFORMATION

We make every effort to ensure that our records contain accurate, current and complete information. If you find that your account information is inaccurate, please call us at [626.351.9651](tel:626.351.9651) or write to us at [670 N. Rosemead Blvd., Pasadena, CA 91107](mailto:670.N.Rosemead.Bld.,Pasadena,CA.91107). We will promptly investigate and make any necessary changes to update our records.

*Includes Vernon Commerce Federal Credit Union, a division of Pasadena Service Federal Credit Union

PRIVACYCHOICES



We care about you.

We value your
privacy.



Pasadena Service Federal Credit Union
Main Branch
670 N. Rosemead Blvd.
Pasadena, CA 91107

Vernon Commerce Federal Credit Union*
5720 E. Washington Blvd.
Commerce, CA 90040

Vernon Commerce Federal Credit Union*
3801 Santa Fe Ave.
Vernon, CA 90058

*A division of Pasadena Service
Federal Credit Union

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